Committee Final Reports are considered DRAFT until acknowledged by Council or accepted by the Executive Board

COMMITTEE NAME: Employee Food Safety Training (EFST) Committee

DATE OF FINAL REPORT: November 10, 2017

COMMITTEE ASSIGNMENT: Council I Council II Council III Executive Board

REPORT SUBMITTED BY: Susan Quam and Dr. Ben Chapman, Co-Chairs

COMMITTEE CHARGE(S):

Issue # 2016 II-001

The Employee Food Safety Training Committee was re-created in Issue 2016 II-001 to continue work initiated during the 2014 – 2016 biennium from Issue 2014-II-011. Specific charges for the 2016 – 2018 biennium are to:

- 1. Identify what a food employee should know about food safety, prioritized by risk.
- 2. Develop a guidance document to include recommendations for appropriate operator, regulator, and/or third-party food safety training program(s); including the criteria for the program and learning objectives.
- 3. Report Committee findings and recommendations to the 2018 Conference for Food Protection Biennial Meeting

COMMITTEE WORK PLAN AND TIMELINE:

This committee began addressing charges in September 2016 and met monthly via conference call. The initial call in September reviewed the 2014-16 Employee Food Safety Training Committee's activities and outputs and created a schedule to outline, develop and review sections of the guidance document. Subsequent calls, beginning in October 2016, were held to discuss sections of the document, writing responsibilities, review structure and consensus building. We held 12 calls between September 2016 and October 2017 to complete the draft guidance document. On July 20-21, 2017 work group had a face-to-face meeting in Chicago to take an in-depth look and review of the full committee's Employee Food Safety Training learning objectives. A final call in November 2017 was held to finalize the document and Issue submission for the CFP 2018 biennial meeting.

COMMITTEE ACTIVITIES:

1. Dates of committee meetings or conference calls:

- a. September 6, 2016
- b. October 4, 2016
- c. November 1, 2016
- d. December 6, 2016
- e. January 3, 2017
- f. February 14, 2017
- g. March 7, 2017
- **h.** April 4, 2017
- i. May 2, 2017
- j. June 6, 2017
- k. August 1, 2017
- I. September 5, 2017
- *m.* November 7, 2017

2. Overview of committee activities:

The committee met 13 times. The first meeting was dedicated to reviewing the 2014-2016 Employee Food Safety Training (EFST) Committee's work. The other meetings have been focused on discussing possible food employee training learning objectives (knowledge, skills and abilities) for the seven training topics identified by the 2014-2016 EFST Committee. We have been using a Google spreadsheet to allow all 56 committee members the ability to follow progress. If a member is not able to access the document, we would send out excel spreadsheets via email to keep them up to date. Approximately half of the committee (both voting and at-large) volunteered to draft learning objectives for the committee to review and debate during conference calls. Six 1-hour conference calls were held to complete the initial review. The size of the committee and active participation from most at-large, as well as all voting, members slowed down the process, however all of meetings had lively discussion and debate. Because of the interest in the work of this committee and the expected guidance document produced, the co-chairs wanted to make

sure that all voice/ideas were able to be heard and discussed, before moving to the next step.

Based on the amount of time needed to review the initial draft of learning objectives and the amount of time left for the committee to complete its charge, the co-chairs called for volunteers to convene for a face to face work group meeting to edit and create the next draft of learning objectives. After the work group fine-tuned the learning objectives, it was returned to the full committee for review, input, changes and then consensus on a final document.

On July 20-21, 2017 the work group met in Chicago to take an in-depth look and review of the full committee's Employee Food Safety Training learning objectives.

The work group included: Ben Chapman Betsy Craig (facilitator) Ashley Eisenbeiser Emilee Follett (facilitator) Kathleen Gosser Jennifer Jobrack Jay Lerdal (facilitator) Geoff Luebkemann William Weichhelt

The work group went line-by-line through the full committee created/reviewed 62 objectives. The work group, facilitated by Betsy Craig, Jay Lerdal and Emilee Follett took an approach of "kill, combine or edit." Following the pairing exercise, the subcommittee assigned knowledge, skills and aspirations to the output as well as Food Code references

This output was presented back to the full committee on August 1, 2017 by the work group. Discussion and consensus was achieved via email on many objectives and sub objectives with additional feedback due from committee members by August 15. The committee met via conference call on September 6 to further discuss and fine tune the objectives. The final draft of the learning objectives was sent to the committee in early November and the committee approved them on November 7, 2017.

The committee had robust discussion on whether to include instructions on course design for instructional designers, managers and operators, along with learning objectives. The consensus of the committee was that instructional design guidance (such as delivery methods or length of instruction) would be too prescriptive and would hinder use of the committee's learning objectives. Course delivery methods vary greatly in order to adapt to the individual learner and the committee determined that training providers needed to have flexibility in order to meet the specific demands of the learners.

The committee also discussed maintenance of the learning objectives document. The committee agreed the learning objections should be reviewed following release of a new FDA Food Code version. Based on the current Food Code schedule, the committee agreed to recommend a new Employee Food Safety Training committee be formed at the 2022 Biennial Meeting to review potential updates.

Please see the attached Employee Food Safety Training Guidance Document.

3. Charges <u>COMPLETED</u> and the rationale for each specific recommendation:

 a. Charge 1: Identify what a food employee should know about food safety, prioritized by risk. This charge was completed by the 2014-2016 committee. The current committee reviewed the document presented at the 2016 Biennial meeting and made no changes. The Task-1-deliverable-topics-final. is attached.
b. Charge 2: Develop a guidance document to include recommendations for appropriate operator, regulator, and/or thirdparty food safety training program(s); including the criteria for the program and learning objectives.

The CFP Committee-EFST-objectives document outlines the learning objectives developed by the committee. The first draft of learning objectives was developed by the full 56-member committee. The second draft of the objectives was developed by a work group that met face to face. This group took the full committee's work and refined it to better meet the charge. The second draft was sent to the full committee for review, revisions and then final approval. The committee had robust discussion on whether to include instructions on course design for instructional designers, managers and operators, along with learning objectives. The consensus of the committee was that instructional design guidance (such as delivery methods or length of instruction) would be too prescriptive and would hinder use of the committee's learning objectives. Course delivery methods vary greatly in order to adapt to the individual learner and the committee determined that training providers needed to have flexibility in order to meet the specific demands of the learners.

The committee agreed on November 7, 2017 that it had completed Charge 2 with the attached document titled Employee Food Safety Training Guidance Document

c. Charge 3: Report Committee findings and recommendations to the 2018 Conference for Food Protection Biennial Meeting 2018 Issue will be submitted along with this report.

4. Charges INCOMPLETE and to be continued to next biennium: NONE

COMMITTEE REQUESTED ACTION FOR EXECUTIVE BOARD:

X No requested Executive Board action at this time; all committee requests and recommendations are included as an Issue submittal.

LISTING OF CFP ISSUES TO BE SUBMITTED BY COMMITTEE:

 Issue #1: Report - Employee Food Safety Training (EFST) Committee. A request for acknowledgment of final committee report, thanking the committee members for all their work, and recommending that the Conference disband the committee because all assigned charges have been completed.

a. List of content documents submitted with this Issue:

- (a.1) 2016 2018 Employee Food Safety Committee Final Report (see attached PDF)
- (a.2) 2016 2018 Employee Food Safety Committee Member Roster (see attached PDF)
- (a.3) Employee Food Safety Training Guidance Document (see attached PDF)
- (a.4) Task-1-deliverable-topics-final (see attached PDF)

b.List of supporting attachments: 🛛 No supporting attachments submitted

- Issue #2: EFST 2 Posting of EFST Guidance Document on CFP Website. A request to approve the Employee Food Safety Training Guidance Document developed by the EFST Committee and post it as a PDF on the CFP Website as a Conference-Developed guidance document.
 - a. List of content documents submitted with this Issue: Document titled: "Employee Food Safety Training Guidance Document" attached to Issue #1.
 - b. List of supporting attachments: 🛛 No supporting attachments submitted

Mbandi	Cartagena	Coleman	Jobrack	Swayze	Hendren	DeFrancesco	McGuire	Lang	Erwin	Burns-Savage	Griffith	Villaloboz	Turner	Iglesias	Gosser	Smith	Marra	Weichelt	Luebkemann	Eisenbeiser	Catlin	Bhatt	Reich	Quam	Chapman	Last Name	2016 - 2018
Evelyne	Mary	Erik	Jennifer	Elizabeth	Pamela	Joetta	Margaret	Jeff	Rob	Nikki	Shelley	Anthony	Brian	Ralph	Kathleen	Terri	Paul	William	Geoff	Ashley	Charles	Chirag H.	Allen	Susan	Ben	First Name	Employee F
Consultant	Consultant	Consultant	Member	Member	Member	Member	Member	Member	Member	Member	Member	Member	Member	Member	Member	Member	Member	Member	Member	Member	Member	Member	Member	Co-Chair	Co-Chair	Position (Chair/Member)	ood Safety
USDA Consultant	FDA Consultant	CDC Consultant	Consumer	State Regulator	State Regulator	State Regulator	Local Regulator	Local Regulator	Local Regulator	Local Regulator	District/Territory Regulator	Food Service Industry	Food Service Industry	Food Service Industry	Food Service Industry	Retail Food Industry	Retail Food Industry	Food Industry Support	Food Industry Support	Food Industry Support	Food Industry Support	Food Industry Support	Academia	Food Industry Support	Academia	Constituency	2016 - 2018 Employee Food Safety Training Committee
USDA	FDA	CDC	Food Allergy Research & Education	Mississippi Dept. of Health	CHFS/DPH/DPHPS/Food Safety	Florida Department of Agriculture and Consumer Services	Rockingham County NC Environme Reidsville	Lane Co. Environmental Health	Fairfax County Health Department	Southern Nevada Health District	District/Territory Regulator Municipality of Anchorage	Bobby Cox Companies, Inc.	Sodexo	Sizzler USA	KFC	Publix Super Markets Inc.	Wegmans Food Markets, Inc.	National Restaurant Association	Florida Restaurant & Lodging Association	Food Marketing Institute	Food Safety Rx.	CHB Consulting	Northern Arizona University	Wisconsin Restaurant Association	North Carolina State University	Employer	
	College Park	Atlanta	Skokie	Jackson	Frankfort	Tallahassee	e Reidsville	Eugene	Fairfax	Las Vegas	Anchorage	Midland	Elgin	Mission Viejc	Prospect	Lakeland	Rochester	Chicago	Tallahassee	Arlington	Phoenix	Houston	Flagstaff	Madison	Raleigh	City	
	MD	GA	F	MS	KY	면	NC	OR	VA	NV	AK	ΤX	F	CA	KY	Ц	NY	F	띡	VA	AZ	TΧ	AZ	N	NC	State	
	240.402.2937	770.488.3438	847.852.7552	662.571.2906	502.564.7181	239.206.0620	336.342.8271	541.682.3636	703.246.8430	702.759.1634	907.343.4744	432.563.5233	630.810.1144	949.273.4497	502.262.5555	813.404.6111	585.328.2550	312.715.5388	850.879.2581	202.220.0689	602.769.1418	281.684.6883	928.523.0513	608.270.9950	919.809.3205	Telephone	
evelyne.mbandi@fsis.usda.gov	mary.cartagena@fda.hhs.gov	hye1@cdc.gov	jjobrack@foodallergy.org	elizabeth.swayze@msdh.ms.gov	pamelam.hendren@ky.gov	joetta.defrancesco@freshfromflorida.com	mmcguire@co.rockingham.nc.us	jeffrey.lang@co.lane.or.us	robert.erwin@fairfaxcounty.gov	ntburns@cox.net	shelley.griffith@gmail.com	anthonyvilla@bobbycox.com	brian.turner@sodexo.com	riglesias@sizzlerusa.com	Kathleen.gosser@yum.com	terri.smith2@publix.com	paul.marra@wegmans.com	wweichelt@restaurant.org	gluebkemann@frla.org	aeisenbeiser@fmi.org	chuck.catlin@foodsafetyrx.com	<u>ChiragBhattTX@gmail.com</u>	allen.reich@nau.edu	squam@wirestaurant.org	<u>benjamin chapman@ncsu.edu</u>	Email	

11/29/2017

Brown	Brainerd Jr	Voels	Thompson	Steele	Sigler	McKinney	Jacobs	Horn	Deitzel	Crockett	Abell	Woodbury	Slowinski	Kim	Howard	Follett	Derr	Craig	Buck	Benton	Beeckler	Baker	Hammons
Patrick	Dana	Stephen	Emily	James	Larry	Richard	Darryl	Jason	Diane	Norma	Chris	Thomas	Traci	James	Jeremy	Emilee	Samuel	Betsy	Francie	Angela	Claudia	Rance	Susan
At-large	At-large	At-large	At-large	At-large	At-large	At-large	At-large	At-large	At-large	At-large	At-large	At-large	At-large	At-large	At-large	At-large	At-large	At-large	At-large	At-large	At-large	At-large	Consultant
Retail Food Industry	Retail Food Industry	Food Service Industry	Food Service Industry	Food Service Industry	Food Service Industry	Food Service Industry	Food Service Industry	Food Service Industry	Food Service Industry	Food Service Industry	Food Service Industry	Food Industry Support	Food Industry Support	Food Industry Support	Food Industry Support	Food Industry Support	Food Industry Support	Food Industry Support	Food Industry Support	Food Industry Support	Food Industry Support	Food Industry Support	USDA Consultant
Rite Aid Corporation	CVS Health	Pizza Hut, Inc.	Red Robin	Walt Disney World	Waffle House Inc.	Bob Evans	Wendys Company	In-N-Out Burger	Sheetz	Noodles & Company	Wholesome International	Thermoworks	EtQ	Premier Food Safety	StateFoodSafety.com	StateFoodSafety.com	Elite Food Safety Training	AllerTrain by MenuTrinfo	Sealed Air	Restaurant Depot	Premier Food Safety	National Environmental Health Assc Denver	USDA
Camp Hill	Cumberland	Plano	Greenwood \	Lake Buena	Norcross	New Albany	Dublin	Baldwin Park CA	Claysburg	Broomfield	Pittsburgh	American Forl UT	Farmingdale	Fullerton	Orem	Orem	Naperville	Ft Collins	Albuquerque	College Point NY	Fullerton	c Denver	
PA	R	ТX	V CO	٧FL	GA	ЮН	ЮН		PA	8	ΡA		NY	CA	UT	UT	F	co	NM		CA	0	
856.217.4788	401.770.6194	972.338.6876	303.465.490	321.395.1665	770.729.5794	614.497.4321	614.764.3358	626.813.5326	814.239.1531	720.214.1951	412.254.8125	801.756.7705	516.293.0949	714.451.0079	385.208.4992	385.208.4992	630.776.3430	970.295.4370	505.610.3818	718.939.6400	714.451.0079	303.756.9090	
patrick.j.brown@riteaid.com	Dana.brainerdir@cvshealth.com	steve.voels@yum.com	ETHOMPSON@REDROBIN.COM	james.steele@disney.com	larrysigler@wafflehouse.com	richard.mckinney@bobevans.com	darryl.jacobs@wendys.com	JHorn@innout.com	ddeitzel@sheetz.com	ncrockett@noodles.com	cabell@wholesomeburger.com	tom.woodbury@thermoworks.com	traslow@hotmail.com	james@premierfoodsafety.com	ihoward@statefoodsafety.com	efollett@statefoodsafety.com	sderr@elitefoodsafety.com	Betsy@MenuTrinfo.com	Francie.Buck@sealedair.com	abenton@jetrord.com	<u>claudia@premierfoodsafety.com</u>	rbaker@neha.org	<u>susan.hammons@fsis.usda.gov</u>

11/29/2017

N

Mathis	Smithwick	Okenu, Ph.D.	Mello	MacLeod	Espinoza
Ric	Joe	Dan	Wayne	Michael	Albert
At-large	At-large	At-large	At-large	At-large	At-large
State Regulator	Retail Food Industry	Retail Food Industry	Retail Food Industry	Retail Food Industry	Retail Food Industry
FL Department of Health	Target	HEB Grocery Company	Delhaize America/Hannaford	Big Y Foods Inc.	HEB
Tallahassee	Minneapolis	San Antonio	Scarborough	Springfield	San Antonio
핕	MN	XT	ME	MA	XL
850.245.4444	612.242.5853	TX 404.805.2221	207.885.2126	413.504.4453	210.884.5783
<u>Ric.Mathis@FLHealth.gov</u>	joe.smithwick@target.com	okenu.daniel@heb.com	wayne.mello@delhaize.com	mmacleod@bigy.com	<u>espinoza.albert@heb.com</u>